

MY PLEDGE

I understand my responsibilities when travelling on Reading Buses, Newbury Buses or Goldline Travel Services and will refrain from acting irresponsibly. I understand the consequences of my actions should I step outside the guidelines laid down in this leaflet. I also commit to reporting any bad behaviour caused by fellow students.

SIGNATURE _____

NAME _____

ADDRESS _____

SCHOOL/COLLEGE _____

PARENT/GUARDIAN _____

SCHOOL REPRESENTATIVE _____

(POSITION) _____

Date _____

DATA PROTECTION ACT 1998

Reading Transport Limited will hold this information for the sole purpose of communicating with our valued customers. In no circumstances will we distribute this information to anyone else. We will respect your privacy and if you do not wish to receive details of further special offers or promotions please tick this box

Reading buses

GOLDLINE

READING TRANSPORT LTD,
GREAT KNOLLYS STREET, READING,
BERKS RG1 7HH

ALL DEPARTMENTS
(Apart from timetable information)

TELEPHONE: 0118 959 4000

FAX: 0118 9575379

MINICOM NO: 0118 902 7630

E-mail: info@reading-buses.co.uk
www.reading-buses.co.uk

READING VISITOR CENTRE AND
TRAVEL SHOP
TELEPHONE 0118 956 6226

The Reading Visitor Centre and Travel Shop is located at Church House, Chain Street, Reading RG1 2HX.

It is open from 9.30am-5.00pm on Mondays to Fridays (10.00am-5.00pm Wednesdays) and 9.30am-4.00pm on Saturdays.

NEWBURY BUSES
TELEPHONE 01635 567500
BUS STATION, MARKET STREET
NEWBURY RG14 5DP



VERSION 1



STUDENT BEHAVIOUR ON BUSES



A Guide for Students and Information for Parents/Guardians

Reading buses

NEWBURY Buses

GOLDLINE

STUDENT BEHAVIOUR

Whilst we know that the vast majority of young people are well behaved on 'buses, there is unfortunately a small minority whose poor behaviour causes distress and offence to other customers on the bus. As well as being unpleasant, bad behaviour can sometimes escalate into dangerous situations which endanger your child and other people's safety.

This leaflet deals with issues of safety and behaviour on Reading Buses, Newbury Buses and Goldline Travel Services.

In playing our part, Reading Transport guarantee's that it's drivers are trained to a standard in excess of that laid down by the Department of Transport.

Reading Transport supports the BUSK (Belt-up School kids) recommendations on unruly behaviour and driver distraction on school transport.

Schools and Colleges are encouraged to instill confidence in students so they know that they can approach a named member of staff if they have any concerns about safety on the bus journey to and from school or college.



By doing this it WILL encourage well behaved students not to put up with bad behaviour that could be dangerous, by giving them the opportunity to report incidents themselves, in confidence.

Students should be responsible for their own actions and must avoid the activities set out in the following section on sanctions.

BUSK recommends the following sanctions which are endorsed by Reading Buses, Newbury Buses and Goldline Travel:

ONE DAY BAN

- ☛ Swearing at the driver
- ☛ Disobeying an instruction given by the driver
- ☛ Throwing rubbish on the floor
- ☛ Sticking chewing gum to seats

ONE WEEK BAN

- ☛ Misuse of bell
- ☛ Shouting
- ☛ Smoking
- ☛ Graffiti
- ☛ Lack of consideration towards the general public on the bus

CCTV - In the interests of customer safety, Reading Transport has installed CCTV cameras on it's fleet to help us identify mis-behaviour.

ONE MONTH BAN

- ☛ Misuse of emergency exit
- ☛ Bullying
- ☛ Specifically distracting the driver
- ☛ Running around
- ☛ Throwing objects inside/outside vehicle

ONE TERM BAN

- ☛ Second offence of any of the points outlined in the one month ban category

PERMANENT BAN

- ☛ Third offence of any of the points outlined in the one month category

Reading Transport will, where there is damage to the vehicle, aim to re-coup repair costs from the student or students concerned and/or parents and guardians.

WHAT YOU NEED TO DO

It is easy for students and parents/guardians to sign up to this policy. Simple fill in the tear off form and return it to school or college.

To Parents and Guardians -
Help us to make your child's journey safe, stress-free and enjoyable.

Sign up now.

